
WARRANTY STATEMENT

Amended 08-19-2021

Your Applied Test Systems product has been manufactured and inspected by experienced craftsmen. Applied Test Systems warrants, for the original purchaser, each product to be free from defects in material and workmanship for a period of thirteen (13) months from date of shipment or twelve (12) months from date of installation - whichever comes first. This warranty does not apply to failures caused by normal usage, misuse, or repair or service by unauthorized personnel, nor does it cover limited life electrical components which deteriorate with age such as tubes, lamps, fuses, and heaters. Pull rods, couplings, and other components that are exposed to high temperatures and/or forces that may damage or shorten their life are not covered by this warranty. Load cells are covered for manufactured defects only - incidents of overload or other customer misuse are not covered under warranty. The warranty does not extend to products not manufactured or assembled by Applied Test Systems.

This warranty is expressly limited to the repair, replacement, or adjustment of the product at Applied Test Systems' option. The product must be returned to the Applied Test Systems factory or an authorized repair center. Applied Test Systems shall not be liable for any labor, transportation, or installation costs that may arise in connection with the product or return.

To obtain warranty service:

1. Applied Test Systems must be promptly notified in writing of the defect.
2. Upon receipt of written authorization, said defective equipment is returned as directed, with transportation charges prepaid by the buyer and –
3. Applied Test Systems examination of such equipment discloses to its satisfaction that the defect exists and was not caused by negligence, misuse, improper installation, accident, or unauthorized repair or alteration.

This warranty is in lieu of all other warranties, expressed or implied, including the implied warranty of merchantability or fitness for particular purpose. In no event shall Applied Test Systems be liable for direct, indirect, special, incidental, collateral, or consequential damages.

The aforementioned provisions do not extend the original warranty period of any article that has been either repaired or replaced by Applied Test Systems.

Applied Test Systems reserves the right to change published specifications.